



# CLIENT WARNING



Cyber fraud is a real threat. We take this very seriously and will work with you to ensure that together we minimise the risks. But we need your help.



## Real Life Stories

Between 2013 and 2015 £10.5 million was lost by home buyers through cyber fraud. The press is full of reports that home buyers have lost thousands because criminals have posed as the Law Firm and convinced the buyer to send their deposit to a different account. There is a real and genuine risk that it could happen to you, so be vigilant. If something does not seem quite right it probably isn't so do double check.

## Avoid Being a Victim

Our bank details are:-

**Account Name: Attwells Solicitors LLP**

**Bank Name: Barclays**

**Sort Code: 20-98-15**

**Account Number: 70608882**

**Keep these details safe and only use these bank details to send monies to us.** When you send money to this bank account make sure you quote our reference so that we can quickly allocate the money to your account with us.

**Ignore any email which you might receive telling you that these details have changed,** even if it looks like it has come from us. We have no plans to change our bank details, so please ring us immediately if you receive an email saying that we have.

## Provide Your Bank Details Now

Please provide your bank details on your client information form, even if you do not expect to receive a payment from us, it will help us return any money to you if there is an over payment. We will also need a copy of your bank statement showing that the account is in your name. This is for anti-money laundering and just as important.

## Keep Cyber Safe

There are some other easy ways to keep safe:-

1. Make sure you have up to date virus and malware software on EVERY device you might use. Laptops, smart phones, tablets, kindle fire etc
2. Do not use public WiFi when accessing on line banking. Coffee shop WiFi is prone to abuse. Install a Virtual Private Network if you will be using public wifi.
3. Criminals use social media to identify when you might be making or receiving a payment and will attempt to intercept the payment. Please avoid posting updates on social media.

**Verify Us** - If you are in any doubt about the bank details to use to send money to us there are several products available online where you can verify our details, for example the Safe move Scheme details of which are available at [www.safemovescheme.co.uk/Home/SafeBuyerProduct](http://www.safemovescheme.co.uk/Home/SafeBuyerProduct). Other products are coming to the market all the time.

**Phone Us** - Finally, if you receive anything suspicious from any source in relation to your home move please telephone us immediately using the phone number on the attached letter. Be patient with us as we will ask you to identify yourself to ensure your details are protected.